



Modus Hotels Statement on Cleaning Protocols

At Modus Hotels, we take standards for hygiene and cleanliness very seriously and are taking steps to ensure the safety of our guests and colleagues. Modus has been closely monitoring the Centers for Disease Control and Prevention (CDC) and World Health Organization statements regarding the coronavirus (COVID-19). On a daily basis, our hotels are working to ensure that they meet the latest guidance on hygiene and cleaning. Specific steps are as follows;

- **Hand Hygiene:** Proper and frequent handwashing is vital to help combat the spread of viruses. In our daily meetings, our teams are reminded that cleanliness starts with this simple act. It's important for their health and that of our guests.
- **Cleaning Products and Protocols:** We work with our partners and suppliers to make sure our hotels can procure and use products approved by the United States Environmental Protection Agency as well as the protective equipment they need for their operations.
- **Guest Rooms:** Our hotels use cleaning and disinfecting protocols to clean rooms after guests depart and before the next guest arrives, with particular attention paid to high-touch items, surfaces and flooring.
- **Public Spaces:** Hotels have increased the frequency of cleaning and disinfecting in public spaces, with a focus on the front desk surfaces, elevators (and elevator buttons), door handles, public bathrooms.
- **Back of House:** In the spaces where colleagues work, we are increasing the frequency of cleaning and focusing on high-touch areas like locker room, restrooms, laundry facilities and staff offices.

Whether you are traveling now or in the future, we want you to know that your safety and wellbeing, and serving you, are very important to us. Whenever you arrive for your next stay with us, we are waiting to welcome you. Please reach out if you have any questions or if we may assist you.